

Kluane Connections – Visitor Experience 2024

Connecting with our team...

- Team building training in spring established common goals and open communication
- Common goal determined to be happy, healthy staff, visitors and community!
- Focus on efficiencies in processes and operations
- Staff Southern Tutchone language lesson focused on exhibits at Thechàl Dhàl Visitor Centre



Connecting with our partners...

- KFN citizens, led by coordinator Pauly Sias, delivered a rich variety of programs including guided walks, beading workshops, artifact displays, etc.
- KFN citizen participation, awareness and interest of program opportunities is growing
- John Fingland delivered 4 campfire talks at Mät'atàna Män about CAFN history and culture
- 2 artist residencies in partnership with Kluane Lake Research Station and Yukon Arts Centre
- Increase in citizen involvement in public programs like sheep Weekend and Northern Nights
- Continued coordination with YG and CAFN at Da Ky
- Yukon Astronomical Society MOU, Northern Nights



Connecting with our visitors...

- Visitation holding steady, 47,000 visitors overall
- New reservable campsite offer launched on the PCRS; increased revenue and occupancy!
- New hours at visitor centre support consistency and staff capacity (9am - 6pm daily May - Sept.)
- Interpretation program focused on park messages like forest health, Kokanee salmon and sheep conservation
- Revised information required for backcountry registrations to reduce time for staff and visitors
- Community outreach through school programs, Canada Day parade, Boys and Girls Club, Indigenous Peoples Day, etc.



Connecting with the land...

- Visiting the places we communicate about has a meaningful impact on our connection to place and our ability to share stories with visitors
- CAFN VE staff joined the rafting trip to Nätüdaäy – an incredible opportunity to experience their traditional territory
- Interpreters who deliver Salmon Stroll program visited Sockeye Lake - "to see the spawning in action brought our words to life!"



Connecting with our colleagues...

- Opportunities for functions to work together supports team building, an understanding of park management and an appreciation for each other's work
- Joint trail patrol on Cottonwood
- VE staff participation in ecological monitoring trips including frog survey, lamb survey, and alpine logger checks

